Technical Bulletin

KINCROME

Kincrome Model No:	**K10320/K10321/ K10322/ K10323/K10314/K10315/KP1441**	**Date:**	**27/01/2023**
Product Description:	**WIRELESS CHARGING PADS (USB-C CABLE)**		
Report By:	**Lucas Papeneux**	**Batch Code:**	**ALL**

Reason for Bulletin:

The USB-C cable (16 Pin) supplied with the wireless charging pads and sold individually as KP1441, is different to the USB-C cable (24 Pin) supplied with the work lights.

Description:

To charge the work lights in the lighting range, the 24 pin USB-C cable is required.
The USB-C cable supplied with the wireless charging pads has 16 Pins and can only be used to power the wireless charging pad. It will not charge the work lights directly.
The affected part numbers are: **K10320/K10321/ K10322/K10323/K10314/K10315/KP1441.**
All other part numbers in the lighting range are supplied with a 24 Pin USB-C cable.

See figure 1a and 1b.

Identification:

The type of USB-C cable can be identified by counting the pins within the plug housing.

***Note**: The 24 Pin USB-C is a fast-charging cable. The 16 Pin USB-C is a normal-charging cable.*
The wireless charging pads are not fast charging, the charging speed will not increase when using a 24 Pin cable with the wireless charging pad.

See figure 2a.

Action(s) Required:

If a customer has purchased a lighting kit that includes the 16 Pin USB-C cable, and would like to also charge the work lights directly, using a USB C cable. They will need to purchase a 24 Pin USB-C cable (KP1443) separately.

Figure 1a:

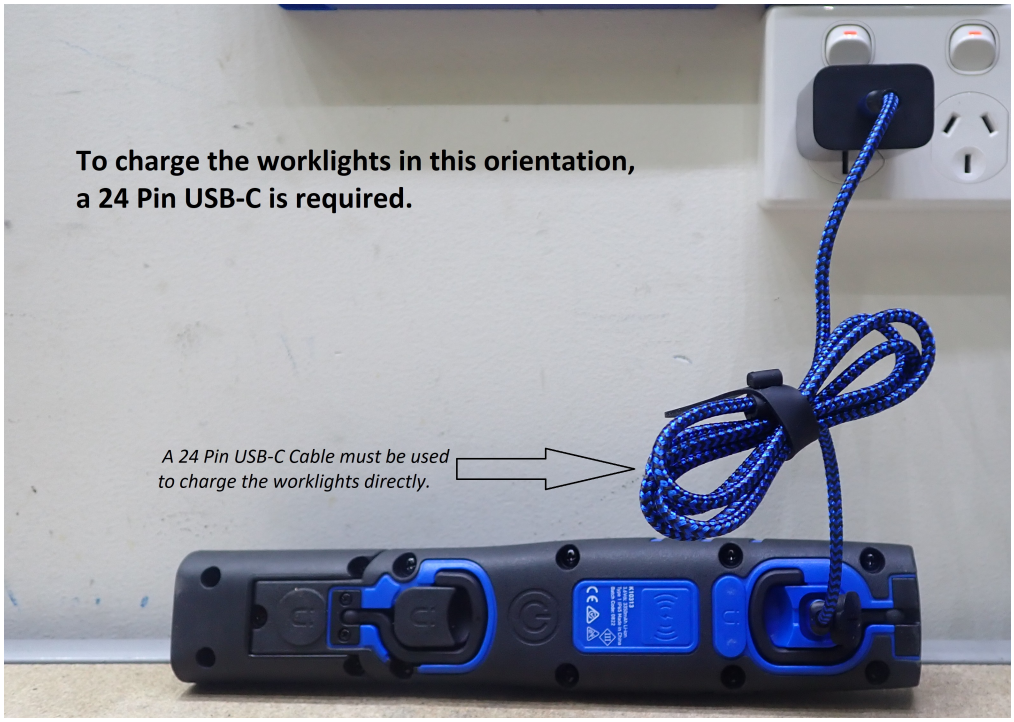


Figure 1b:

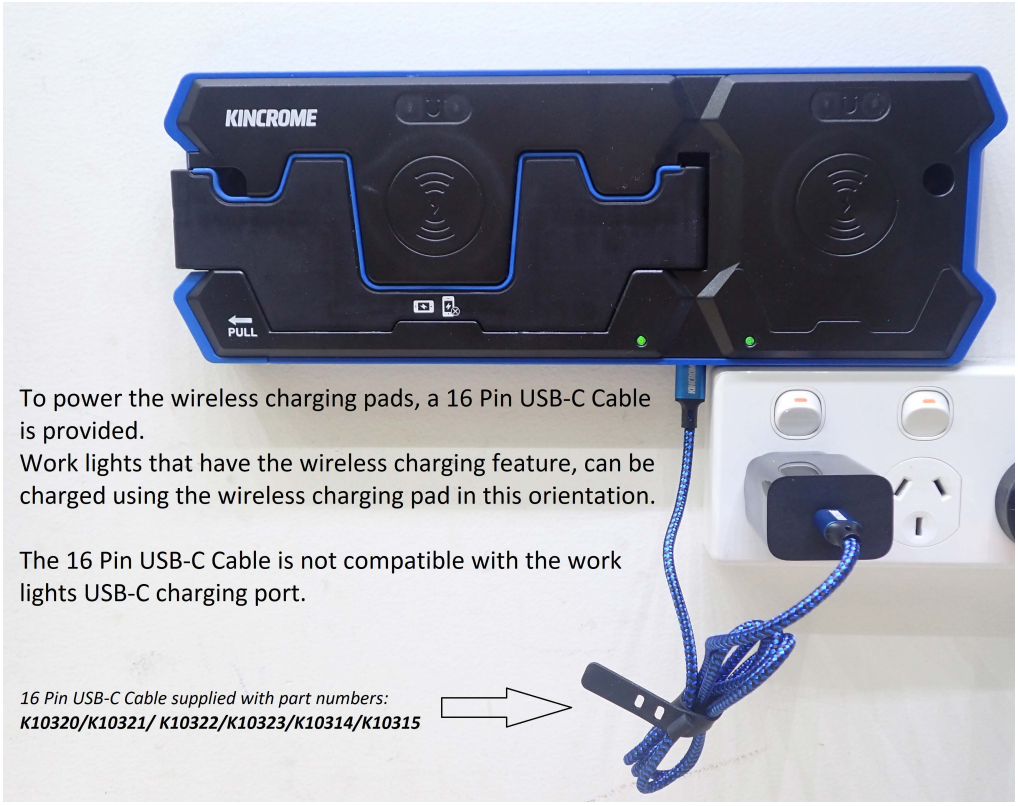
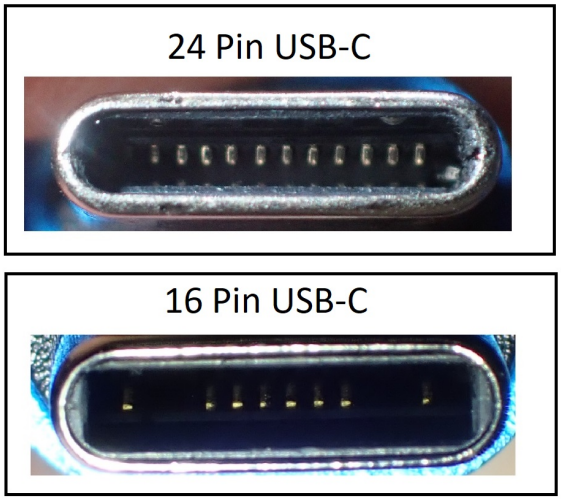


Figure 2a:



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